

SERVICE AGREEMENT

Taare Assist is a Subscription based Task-Management Service for Senior Citizens. Our services are specifically curated to assist Senior Citizens with their day-to-day tasks.

With a view to maintain clarity with respect to the scope and extent of our services, provided below are the Terms and Conditions of our services along with all relevant details regarding the same. Should you wish to avail our task-management services, please countersign this document at the relevant space provided below:

TASK MANAGEMENT SERVICES

Taare Assist agrees to provide non-medical and non-emergency services that are intended to assist senior citizens with routine daily living activities and tasks. Each Subscription entitles a maximum of 2 (two) Senior Citizens of the same household to avail the Services listed below. For the same, once you subscribe to our services (*described later*), either for yourself or on behalf of a Senior Citizen then each subscriber is allotted a Dedicated Assistant “**DA**”, who shall be available on call (during pre-determined working hours) for arranging any pre-listed services that the subscriber may require / opt for. Taare Assist would strive to take all industry standard precautionary measures to verify such DA’s credentials.

At the outset it is clarified that Taare Assist’s shall not be directly performing or providing most of the services or products themselves, and will act as a medium / coordinator to assist senior citizens to avail services from reputed third-party service/product providers (“**Third Party**”). Notwithstanding, certain services like basic banking services, doctors’ visits, periodic personal visiting services etc. which require our personal attention, shall be provided by Taare Assist through its DA or other representatives. By way of an example; if a subscriber requires any carpentry services, we would understand their needs and accordingly arrange for a carpenter using a Third-Party online aggregator / service. The subscriber would pay the Third Party its charges directly. Similarly, in the event a subscriber is desirous of purchasing any product or food items, Taare Assist would arrange for the same from a relevant Third Party (such as Amazon.com or Swiggy etc), and the subscriber will bear the costs for such product or food delivery. Taare Assist or its representatives will not be liable or responsible for ensuring timely delivery or payments, quality of service, product description or in any manner be held accountable for the products/ services provided by the Third Parties .

Taare Assist, either directly or through its DA or representatives shall assist subscribers with booking/ arranging the following services from Third Parties, which would include, but not be limited to:

TYPE OF SERVICE	SCOPE OF SERVICE	FREQUENCY OF SERVICE AND FEE	SERVICE PROVIDER
<i>Banking Assistance</i>	Update of passbook, Deposit Cheques, Giving forms	All banking twice a month during home visit.	Taare Assist
<i>Utility Bill Payments Assistance</i>	Electricity, Gas, Landline, Cable, Mobile, Internet	All Utility Bills payments collected twice a month during Home visit.	Setting up Automatic payment systems like ECS or help in deposit of cheques within 7 days of collection
<i>Online Ordering Assistance</i>	Gas Cylinders, Amazon, Flipkart, Supr, Bigbazar, Zomato, Swiggy	As and when required.	Bookings/orders/ payments will be undertaken strictly through Third Party websites or mobile applications. Cash on Delivery would be the default payment methodology mode.



TYPE OF SERVICE	SCOPE OF SERVICE	FREQUENCY OF SERVICE AND FEE	SERVICE PROVIDER
<i>Medical Assistance</i>	Set up Doctor / medical tests appointments, Arrange Blood Tests at Home,	As and when required	Bookings/orders/ payments will be undertaken strictly through Third Party websites or mobile applications. Cash on Delivery would be the default payment methodology mode.
<i>Home Visit</i>	Half hour Home visit, Adhoc Home visits	Twice a Month -Talk, discuss, help with appliances and technology, banking, mobile, pick up cheques etc. * Adhoc home visits more than twice a month shall be chargeable	These services will be provided for the hours and days requested by the subscriber, dependent on staff availability. Changes to services may be initiated by the subscriber or his/her representative/guardian through a phone call or written communication to Taare Assist or allotted DA.
<i>Handyman / Services Assistance</i>	Electrician, Plumber, Carpenter, Water Purifier, Pest Control, Deep Cleaning, Courier, Beauty Treatment, Haircuts, Medicines (online)	As and when required. Each Service Max twice a month, else chargeable	Bookings /orders / payments will be undertaken strictly through Third Party online sites or mobile applications. Cash on Delivery would be the default payment mode
<i>Travel Assistance</i>	Tours, Train tickets, airline Tickets, rent a car, visas	As and when required	Bookings /orders / payments will be undertaken strictly through Third Party websites or mobile applications.
<i>Entertainment Assistance</i>	Movie / Play tickets booking, Buying books both Physical and Kindle versions	As and when required	Bookings/orders / payments will be undertaken strictly through Third Party websites or mobile applications

PROHIBITED SERVICES

The DA or any representative of Taare Assist shall **NOT** be required to:

1. Act as a representative payee or manage personal financial affairs of a subscriber. At no time shall a subscriber give a DA his/her debit/credit card or bankcard (ATM, LINK, debit, etc.) for withdrawals or shopping or any other reason whatsoever, Exceptions to this would be if the Subscriber or their representative set up an account solely for facilitating smooth and effective payment by Taare Assist. Provided that, this account would not at any time have available balance greater than one-month equivalent subscription fee
2. Administer any prescription or non-prescription medications, perform nursing duties (e.g. blood pressure monitoring or glucose checking) or perform therapy activities including massages etc.
3. Do home maintenance, child or pet care cooking, cleaning or repair activities such as cleaning gutters, gardening, auto cleaning or maintenance etc.
4. Sign any legal papers, act as Power of Attorney, receive process or appear in court on behalf of the subscriber.
5. Perform any of the Services described in the foregoing paragraphs for the family of the subscriber, including care of minor children
6. Purchase or arrange any alcoholic beverages or contraband items for or on behalf of the subscriber or his/her family member.
7. Render their opinion or provide any assurance of quality or undertake quality checks of any Third Party service or products.

SUBSCRIPTION PLANS AND CANCELATION POLICY

Subscribers may avail the aforesaid Services by subscribing to Taare Assist on a monthly, quarterly or half-yearly basis. Our subscriptions can be cancelled anytime and the subscription fee for the remaining tenure shall be refunded on a pro-rata basis, subject to deduction of one month's subscription fee and any outstanding fees or pending Third Party invoices Taare Assist also reserves the right to terminate / cancel the subscription at any time at its own discretion. Taare Assist would refund the remaining tenure pro-rata fees from the date of termination itself.

Our Fee schedule is provided below for you to make an informed decision and opt for a tenure/plan most suitable for you:

Subscription fees : _____ per _____ payable in advance (incl GST)

Any additional service like doctor visit, home visit where a Taare Assist representative would need to travel to / with the subscriber would be chargeable at Rs _____ per visit + Rs _____ per hour after the first half hour. (Incl GST)

All services, in addition fixed number of monthly Services would be chargeable at Rs _____ per additional service (incl GST)

Payment of Subscription Fees is to be paid in advance, in favour of the following bank account by online transfer / cheque deposited and cleared

HDFC Bank Account Number : 50200046941070

Account Name: TAARE VENTURES LLP

RTGS / NEFT / IFSC HDFC000016 (Please note all are zeros)

HDFC Branch : LANDMARK BUILDING, PALI NAKA, PALI HILL, BANDRA -WESTBANDRA WEST PALI HILL

UPI id : 9324381469-1@okbizaxis

LIMITATION OF LIABILITY

Subscribers and/or users of Taare Assist Services hereby acknowledge, confirm and understand that neither Taare Assist, nor any of its officers, directors, employees, consultants, shareholders, agents or representatives shall be liable to any subscriber for any direct, indirect, incidental, special, or consequential damages that results from the use of any third party product or service, including without limitation any third party products or services that may be selected by Taare Assist. Furthermore, subscribers understand that it is the subscriber's sole responsibility to review such third party products and/or services prior to entering into an agreement or accepting such products and/or services from a third party, and use of such third party products and/or services shall be at the subscriber's sole risk and consequence. Notwithstanding, any and all claims shall be strictly limited to the amount of subscription fee paid by the relevant subscriber.

Subscribers fully understand that Taare Assist (and its representatives) is a non-medical and non-emergency service provider, is not licensed to perform medical services, and the subscribers, indemnify, jointly and severally and hereby forever release, discharge, acquit, and forgive any and all claims, actions, suits, demands, liabilities, judgment, and proceedings both at law and in equity, arising under this agreement and Services related thereto, that may be caused directly by the negligent acts or omissions by Third Party service providers, Taare Assist or its representatives, which may result in death, any disability, personal injury, property damage, property theft or



any mental or physical injuries. This release shall be binding upon the subscribers, their successors, assigns and personal representatives.

Poaching : Pirating practices or any attempts of hiring the DA or any other representative of Taare Assist, directly or secretly, is strictly prohibited. In the event that a subscriber, his/ her family, or anyone directly in relation to the subscriber, hires the services of a DA or representative of Taare Assist in the absence of any written notice whatsoever, the action will be considered a breach of this contract. A penal fee of Rs.2,00,000/- (Rupees Two Lac only) lacs and/or cancelation of subscription without refund, will be due, based upon the financial losses to business and opportunities caused to Taare Assist on account of such violation.

Information by the Subscriber : Subscribers confirm that the information provided by them in the application form is true and accurate to the best of their knowledge and belief, and that no material information has been concealed by the subscriber.

Non-Medical, Non-Emergency Service : Subscribers confirm and understand that Taare Assist is not a medical institution nor in any way equipped to administer any medical treatment. Subscribers hereby consent to receive emergency medical treatment that may be deemed appropriate during an emergency by a man of average prudence, in the event of any injury, accident, and/or illness, whilst a DA or representative of Taare Assist is providing any Service to a subscriber.

I, _____ hereby confirm that I have read this document and I understand its contents.

OR

I, _____, on behalf of my Parents/Father/Mother, _____ and _____ hereby confirm that I have read this document and I understand its contents thereof, and further ratify and consent to avail and pay for all Services as may be requested by my parents/ father/mother.

Name of Subscriber _____, Age: _____

Subscription plan and tenure Rs _____ per Month for _____ Months

Signature: _____, Date: _____

Date _____ Place _____

On a consideration of the above and the representations made herein and the application form, we Taare Assist consider the subscriber fit to be enrolled as a member of Taare Assist’s subscription based task-management Services

**PERSONAL DETAILS OF THE MEMBER**

Sno		Subscriber 1	Subscriber 2
1	First Name		
2	Last Name / Surname		
3	Nickname		
4	Preferred Language		
	Native Language (Optional)		
5	Date of Birth	DD/MM/YYYY	DD/MM/YYYY
6	Married / Single		
7	Past Professional experience (if any) (Optional)	1. 2. 3.	1. 2. 3.
8	Residential Address where service is to be provided with landmarks if any		
	Residential Telephone number		
9	Mobile Number	+91	+91
	Email address		
10	Blood Group		
11	Hobbies - Past & Present (Optional)	1. 2. 3.	1. 2. 3.
12	Critical Health Issues if any	1. 2. 3.	1. 2. 3.



Sno		Subscriber 1	Subscriber 2
13	Any infectious/ communicable disease?	1 2	1 2
14	Emergency Contact Details (At least one should be Local to the city)	Name: Relationship: Mobile Number: Other Contact No : Email :	
		Name: Relationship: Mobile Number: Other Contact : Email id :	
15	Doctor Contact Details	Dr Name: _____ Dr's Clinic No: _____ Dr's Mobile No: _____	Doctor Name: _____ Doctor's Clinic No : _____ Doctor Mobile No: _____
16	Attendant (if any)	Name: _____ Mobile Number: _____	Name: _____ Mobile Number: _____
17	Any Psychological & Behavioural Condition	1. 2.	1. 2.
18	Self-attested proof of identification. Please select the relevant document from the list and attach the same	1. Driving License <input type="checkbox"/> 2. PAN card <input type="checkbox"/> 3. Aadhar card <input type="checkbox"/>	1. Driving License <input type="checkbox"/> 2. PAN card <input type="checkbox"/> 3. Aadhar card <input type="checkbox"/>
19	Any other Remarks		